



EDIFICE™ Utility Billing and CIS

SCALABLE DESIGN

EDIFICE is not just a billing product, it's a full featured ERP system. With EDIFICE you can add different software apps as your needs change or grow. Service management, inventory and financials (AP, PR, GL, PO, etc.) are just a few of the available EDIFICE apps.

MOBILE WORK ORDERS

EDIFICE offers work orders, scheduling and integrated mobile work orders, creating a great deal of efficiency and accuracy when compared to paper work orders.

EBPP SOLUTIONS

With easy-to-use Electronic Bill Presentment & Payment (EBPP) options available online, mobile or over the phone, your customers can enjoy convenience paired with cost deductions for your organization.



- EDIFICE is designed to meet the billing needs of all types of metered and non-metered services including water, sewer, electric, refuse, recycling and numerous others.
- EDIFICE can handle miscellaneous charges and receivables within a municipality.
- Unlimited detailed history and bill reprint makes explaining customer bills, payments and miscellaneous charges a snap.
- Rate modeling and rate analysis are standard features within EDIFICE. This simplifies PUC research and rate cases.

Powerful Solutions Start with EDIFICE

Northern Data Systems' EDIFICE offers a comprehensive solution for utility districts and entities for billing all types of services and managing customer relations and service infrastructure. Whether you bill for water, sewer, electric, fire protection, internet service, job billing and refuse or recycling, EDIFICE can efficiently streamline your workflow. EDIFICE offers a complete utility management solution, from billing to service management, mobile work orders, full financials, and asset management.

EDIFICE is feature-rich with solutions for shutoffs, collections, payment plans, inventory tracking as well as, component monitoring for backflows, meters, transformers or hydrants to name a few. Its detailed history tracks all customer transactions including letters, notices and statements sent to them. External documentation and images can be stored with your accounts as well. This way you can enjoy the convenience of having all your account information in one place.

Streamline your billing process and reduce costs for your organization with our user-friendly Electronic Bill Presentment & Payment (EBPP) options. Whether online, on your mobile device, or over the phone, our convenient solutions provide your customers with ease and flexibility while also benefiting the environment.

A Tradition of Excellence

Backed by over four decades of utility successes, Northern Data Systems demonstrates their commitment to the marketplace by providing cutting-edge software, support, hardware, and cloud solutions.



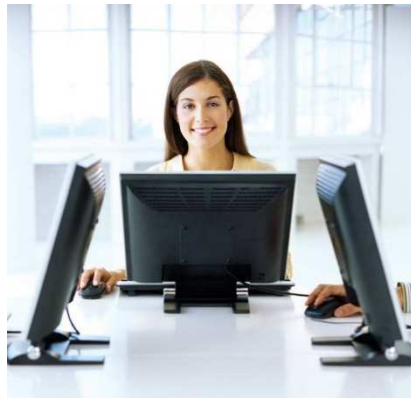
Northern Data Systems

www.ndsys.com

EDIFICE Features and Benefits

SOFTWARE SUPPORT

EDIFICE is backed by a team of professionals who understand how a utility operates. They have real world experience in operating the software and answer questions in a quick and efficient manner.



EDIFICE is a fully functioned and robust utility billing and customer relationship management software product. But that's just the beginning of what EDIFICE has to offer. The system manages shutoffs, collections, payment plans, customer credit ranking, inventory, component tracking (backflow, meters, transformers hydrants) and plenty more. EDIFICE tracks detailed history of every transaction that is ever created for a customer account as well as all letters, notices, bills, statements that are generated automatically by the system or on demand by an operator. EDIFICE also features BUSA Reporting, a robust reporting tool integrated into EDIFICE. With BUSA you have the flexibility to create customized reports that suit your needs – from basic lists to intricate analyses.

CLOUD SOLUTION

EDIFICE can be deployed in a hosted environment which means the server resides at Northern Data Systems. Backups, updates, and other system related tasks are performed by our staff so the utility experiences zero downtime.

SINGLE SOURCE SOLUTIONS

At NDS, our objective is to be your single-source provider of information technology. We pride ourselves on our breadth of products and services that are focused on giving our customers powerful tools that work together; all from a single vendor.

Other available EDIFICE applications include Service Management with Scheduler, mobile work orders, multi-location Inventory, Financials (Accounts Payable, General Ledger, Payroll, Purchase Orders) Human Resources, Fixed Assets

System Benefits

- Accurate and efficient billing results in less error, which lowers staff costs and increases customer satisfaction.
- Flexible AMR interface adapts to any handheld, radio read or fixed network type system for easy conversion.
- Built-in reporting tool that does not require IT experience allowing the utility to access data with ease.
- Print and mail rendering service including electronic bill presentation significantly reduces costs.
- Customer portal with online payment capability allows 7x24 customer service from your utility website.

SERVICES AVAILABLE

Software Support
Cloud or In-house Deployment
Network & Technical Support
Installation and Setup
Hardware Procurement
Hardware Maintenance
Hardware Support
Print and Mail Rendering
Online Bill & Payment Options

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