



Managed Services

CUT COSTS

Managed Services allows NDS to support your network at a fraction of what it would cost to employ full-time staff to perform the same duties.

REDUCE RISK

Monitor and optimize your IT infrastructure 7 days a week 24 hours a day. Potential issues can be identified *before* they occur, saving you and your system risk from downtime.

PROACTIVE CARE

Proactively monitoring systems and services is much more efficient than traditional "break-fix" service models. Valuable time, energy, and money can be saved by doing things in a preventive manner.



- Monitor server availability and individual hardware components for memory usage, disk availability, processor utilization, logged events and other errors
- Confirmation of backups
- Monitor workstations for memory utilization, disk usage, processor utilization, etc.
- Monitor Domain Name Services (DNS), Internet access, firewalls, and switches
- Monthly review of your IT infrastructure
- Monthly, weekly, or daily reporting of all monitoring activity delivered in an easy to read format

Managed Services

Today's economic environment is more challenging than ever. Managing your business efficiently and providing great customer service are the keys to succeeding. Managed Services allows you to focus on your business goals with peace of mind knowing that your IT is reliable and safe.

With NDS Managed Services solution you can enjoy access to an experienced IT resource that is familiar with your network and setup. This resource provides quick and reliable support for all of your infrastructure needs. NDS monitoring and preventive services ensure that your network and computer systems are running optimally, so that you can focus on what matters most: **your business**.

NDS Managed Services takes care of all of the more common IT functions for a fixed monthly rate that is much lower than that of full-time people. No need to hire or more importantly manage IT staff.

Cost Effective

NDS is able to configure, monitor and support your network at a fraction of what it would cost to employ full-time staff to perform the same duties. The savings go far beyond the salaries and benefits you would have spent, because NDS is able to offer a staff of technology experts that have direct access to our software experts as well. Our experience allows NDS to troubleshoot and repair issues quickly, saving you even more money.

Think about it this way: a well-maintained, proactively-serviced network and devices will always run better than those that are not. You can enjoy the benefit of NDS spending time to *prevent* fires, rather than you spending all of your time fighting fires.



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