



EDIFICE™ Utility Billing System

FLEXIBLE BILLING

EDIFICE is designed to meet the billing needs of all types of metered and non-metered services including water, sewer, electric, refuse, recycling and numerous others. EDIFICE can also handle miscellaneous charges and receivables within a municipality.

MODULAR DESIGN

EDIFICE is not just a billing product, it's a full featured ERP system. With EDIFICE you can add different software modules as your needs change or grow. Service management, inventory and financials (AP, PR, GL, PO, etc) are just a few of the available EDIFICE modules.

AMR INTEGRATION

EDIFICE has been designed to handle virtually any AMR system available today including Fixed Networks. The unique design and ease of AMR integration makes EDIFICE a safe choice.



- EDIFICE's genesis was born out of the specific needs of utilities. EDIFICE was not adapted from another program.
- Unlimited detailed history and bill reprint makes explaining customer bills, payments and miscellaneous charges a snap.
- Rate modeling and rate analysis are standard features within EDIFICE. This simplifies PUC research and rate cases.
- EDIFICE can be deployed using an in-house server or use EDIFICE in a secure hosted environment; you have the freedom of choice.

Powerful Solutions Start with EDIFICE

As consumer demands continue to increase and regulatory constraints placed on utilities become increasingly complex, the need for your information system to keep pace becomes paramount. EDIFICE consists of a complete utility management solution, from billing to service management, full financials and much more. NDS has a proven track record with over 35 years of experience in supplying software, hardware, training, and support to the utility marketplace. Our staff of professionals insures that your installation is done right and is a complete success. Combine this commitment with contemporary technology and the EDIFICE system is not only right for today, but is committed to staying competitive in the future.

Designed and written using today's contemporary technology, EDIFICE provides utility districts and departments with a comprehensive software tool. EDIFICE emphasizes "ease of use" and is designed to help your staff serve your customers quickly and efficiently. Architected and built directly by Northern Data Systems, EDIFICE is a highly integrated yet modular system. Whether you simply choose to do billing now and later add modules, you have the confidence that the entire system is designed to work together.



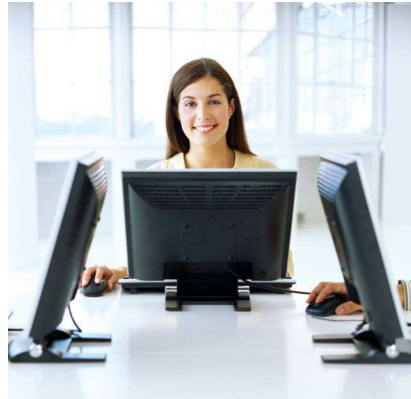
Northern Data Systems

www.ndsys.com

EDIFICE Features and Benefits

SOFTWARE SUPPORT

EDIFICE is backed by a team of professionals who understand how a utility operates. They have real world experience in operating the software and answer questions in a quick and efficient manner.



EDIFICE is a fully functioned and robust utility billing and customer relationship management software product. But that's just the beginning of what EDIFICE has to offer. The system manages shutoffs, collections, payment plans, customer credit ranking, inventory, component tracking (backflow, meters, transformers hydrants) and plenty more. EDIFICE tracks detailed history of every transaction that is ever created for a customer account as well as all letters, notices, bills, statements that are generated automatically by the system or on demand by an operator. EDIFICE also features the iKnowsys^(TM) ad hoc reporting system which allows your staff the ability to write their own reports without the assistance of IT staff. EDIFICE is simple to learn, but has features and functionality that allows your staff to grow with the system over time.

CLOUD BASED

EDIFICE can be deployed in a hosted environment which means the server resides at Northern Data Systems. Backups, updates, and other system related tasks are performed by our staff so the utility experiences zero downtime.

TURNKEY SOLUTIONS

At NDS, our objective is to be your single-source provider of information technology. We pride ourselves on our breadth of turnkey products and services that are focused on giving our customers powerful tools that work together; all from a single vendor.

Other available EDIFICE modules include Service Management with Scheduler, multi-location Inventory, Financials (Accounts Payable, General Ledger, Payroll, Purchase Orders) Human Resources, Fixed Assets

System Benefits

- Accurate and efficient billing results in less error which lowers staff costs and increases customer satisfaction.
- Flexible AMR interface adapts to any handheld, radio read or fixed network type system for easy conversion.
- Built-in Ad hoc reporting capability that does not require IT experience allows the utility to access data with ease.
- Print and mail rendering service including electronic bill presentation significantly reduce costs
- Internet based customer portal with online payment capability allows 7x24 customer service from your existing utility website.

SERVICES AVAILABLE

Software Support
Network & Technical Support
Installation and Setup
Hardware Procurement
Hardware Maintenance
Hardware Support
Managed Services
Print and Mail Rendering

Northern Data Systems

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